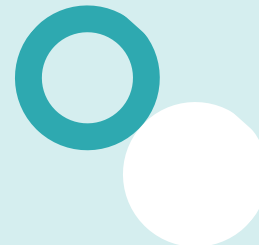


The Role of the Patient and Public Involvement (PPI) Lead



Jo Welsman and Heather Boulton

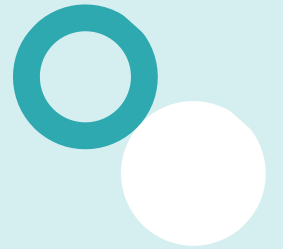
Research Design Service South West



The PPI Lead.....has the **relevant skills, experience and authority to be accountable, represent, manage and embed** patient and public involvement in all aspects of the research study/programme. This role should be a **budgeted and resourced** research team member.

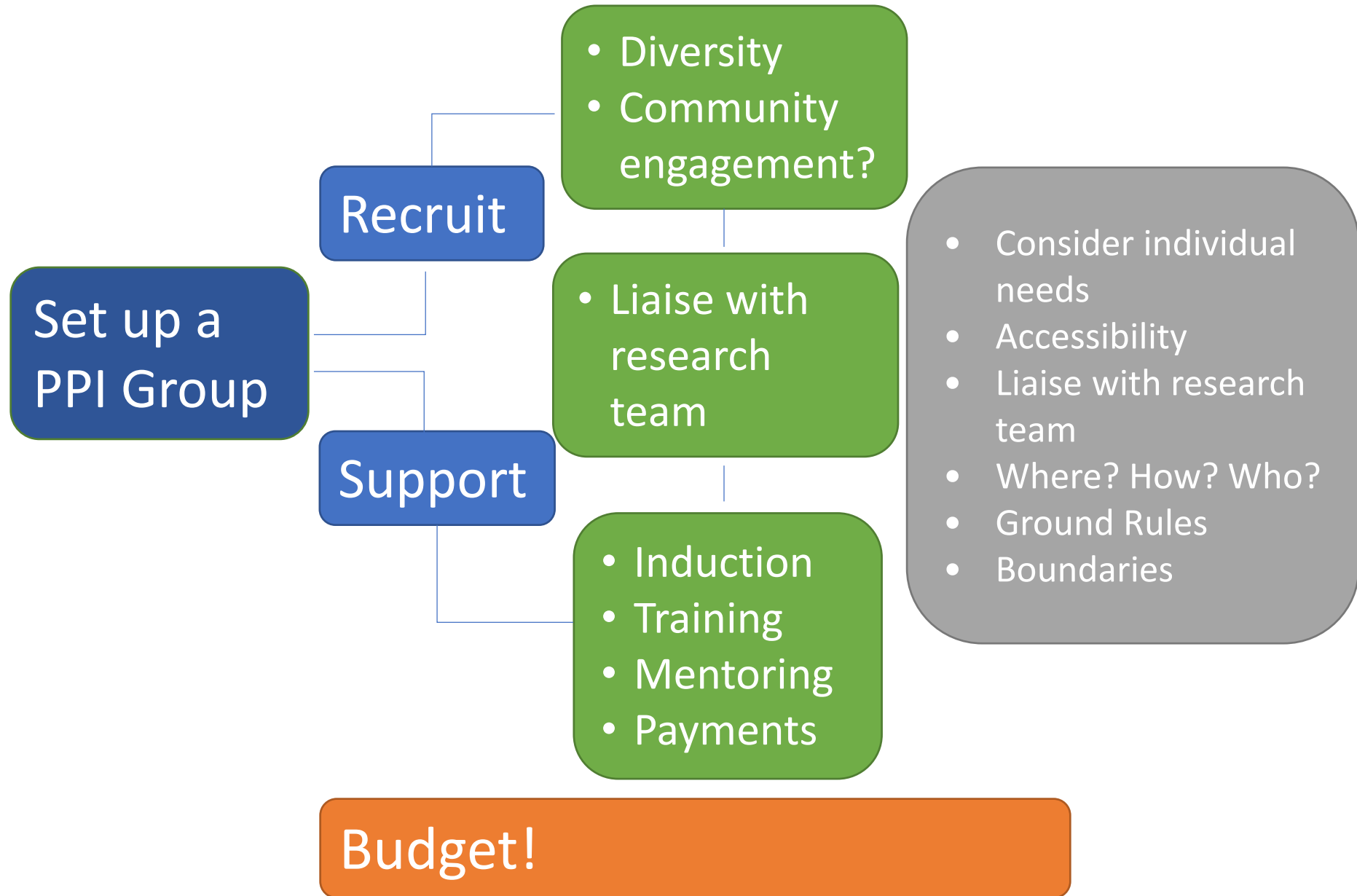
<https://www.nihr.ac.uk/documents/definition-and-role-of-the-designated-ppi-patient-and-public-involvement-lead-in-a-research-team/23441>





What does a PPI Lead do?

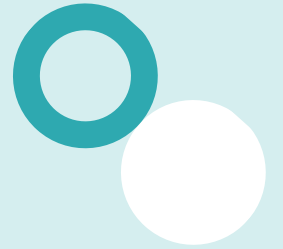




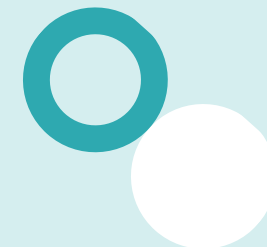


PPI Lead: Challenges

- Difficult and/or distressing disclosures and situations
- Challenging or threatening behaviour
- Supporting people in distress
- Managing relationships



PPI Lead: Mitigating Challenges



Training and resources

- Cultural competency
- Community engagement
- Controlled Responding to Challenging Situations and People

Policies and protocols

- Lone/off site working
- Distress protocol
- Supervision/mentoring

Practicalities

- MOBILE PHONE!



What makes a good PPI Lead?

“Someone who excels at communication. Highly emotionally intelligent, is empathetic, speaks and writes clearly in lay language, able to build rapport with anyone. Able to recruit new PPI members and build networks. Is a team player, ethical and can establish appropriate boundaries and behaviour in a PPI group, and a research team. Is clear and leads through values.”